

Case Study: IKEA - Perth, Western Australia



F O C A L
S Y S T E M S

“Jet Reports can produce ad hoc reports small enough for our needs and doesn’t require setup from support office in Holland.”

Global retailer IKEA, implemented Navision in its Perth franchise in May 1999 and upgraded to version 3 in January 2002.

The Perth store has approximately 160 employees and 160,000 transactions per month.

As a retail operation, IKEA have a large database of information. The current Microsoft Business Solutions-Navision database is approximately 20GB – IKEA previously used a combination of standard Navision reports and Excel spreadsheets.

With no internal Navision technical capability, IKEA was limited in their ability to produce customised reports.

The combination of Jet Reports, Excel and the C/Front high performance database connectivity now allows IKEA immense flexibility in generating user-produced reports.

After a demonstration by Focal Systems and some research on the Jet Reports website, Financial Controller, Sanjay Patel, saw Jet Reports as a tool that could report easily and be programmed by anyone.

“We use most standard Navision reports. Jet Reports is used for other adhoc and non-standard Navision reports”

Reporting made easy

“Because Jet Reports uses the Navision database structure and tables, it’s easy to use. We had some initial training with a basic demonstration to show the functionality. We picked up the rest from the User Guide.”



Everyone uses it

“With 50 user licenses, Jet Reports is available to a number of departments. The Finance department uses Jet to produce the P&L and Balance Sheet as well as the usual monthly reports and accounts. Jet Reports uses Navision’s tables and pulls the information into Excel. We’re able to link multiple tables into a report – for example the **Inventory** table is used to see what items are displayed on the web. The **Logistics** table is used for Location Level Reporting and Replenishment reports. The **Sales and Range** department use it for Container Receiving Reports.”

Developments for the future

“Financial reports are currently run and sent to executives by email, although they have the ability to run reports themselves if and when required. Our next step will be to publish the reports to our intranet. The reports can run in the background, based on Windows Scheduler, with the results saved under the common portal.”

Contact your Microsoft Business Solutions Partner today. Alternatively call Focal Systems on 08 9223 7900 or email: info@focalsystems.com.au. Schedule a demonstration and realise the vision for yourself!